

## Network Romlock Q&A

Q:

**What is a network Romlock?**

A:

In its simplest form, a network romlock is a proprietary software license authorization device for multiple concurrent users across a network. It is normally plugged into a workstation PC parallel port or a USB port, depending on type. Romlocks are sometimes known as “dongles” or “software keys”, (depending on the geographical location of the user). One device plugged into a network-visible PC workstation gives license permissions to concurrent network users who wish to use the STarStation software anywhere on the network. The PC to which the romlock is attached must be on and the associated network romlock service software must be running.

Q:

**How many concurrent users can the romlock authorize?**

A:

As many users as required (up to the total number of licenses purchased). The standard units are programmed to a few selected options (typically 3-user, 5-user, 10-user and 15-user). When all licenses are in use, an additional attempt to use the STarStation software will generate a “Can’t find romlock” report. The network administrator can close down licensees who are “hogging” an otherwise unused license to free up a license for a more urgent user.

Q:

**Can I purchase additional licenses if required after the initial purchase?**

A:

Yes, the network romlock is field upgradeable.

Q:

**Which operating systems does the network romlock support?**

A:

The network romlock product is currently supported by ACS for Win 98SE and Win 2000 to run the STarStation product. Initial trials show that the system will work under XP and XP-Pro with the STarStation software, however, current testing is not expressly performed for XP at the present time.

Q:

**Can I split a purchase between single license romlocks and a network romlock system?**

A:

Yes

Q:

**Do I need IT support to install the network romlock?**

A:

The requirement for IT support depends on the rules laid down for network usage at your workplace for software and hardware installation. If you usually have to have IT support for network software installations or hardware support, then you will probably have to inform them if a network romlock licencing system is to be installed.

Q:

**Can I have technical details ahead of time to show the IT support dept what is involved?**

A:

Yes, ACS have compiled a booklet which you can have in printed or Adobe PDF file format which explains exactly how the system is installed and setup.